

Dear Arc of Genesee Orleans Families and Staff,

This is an update on our most recent developments about programs and services that your family members may be involved with.

In mid-March, the NYS Department of Health and OPWDD closed all of our day service programs as well as limited visitation in and/or out of our Residential sites.

On June 18, 2020, we received guidance from NYS DOH and OPWDD on the visitation to our Residential sites. For the most part, the visits have been going very well and positive feedback has been received from families and people we support.

On Friday 7/10/2020 at 7:41 p.m., the Commissioner distributed guidance in 4 separate areas of operation for all agencies. These areas include:

- [Day Services](#)
- [Home Visits](#)
- [Return to Residence after an extended stay](#)
- [Community Outings](#)

The documents are also posted for your review.

We have been preparing to re-open our services in a measured and cautious manner to ensure the health and safety of everyone we support and our staff. As our plans become more formalized, you will be personally contacted about a specific plan for each person we serve.

The guidance is quite formidable in some areas and transportation may be a significant challenge due to the limitations placed on us.

We are looking forward to having individuals back in our programs as soon as possible while also meeting the required criteria.

Thank you in advance for your patience and support while we work to our common goal of safe and productive experiences for those we support.

Donna Saskowski
Executive Director

7/13/20